



Children's Urology Group, PL

FINANCIAL POLICY

Children's Urology Group is committed to providing exceptional patient care in a compassionate and timely fashion. We also assist our families with the administrative and financial aspects related to our services. To make the most of your experience, please:

- Take the time to understand your insurance benefits.
- Provide a current, accurate, and legible insurance card for your child.
- Obtain all necessary referrals/authorizations **before** your visit. If you do not, your visit will likely have to be rescheduled.
- Remember to share all details of your child's medical history as it may impact your insurance benefits.
- Bring cash, a check, or an accepted credit card to your visits to pay for any applicable co-payments, deductibles, or non-covered services. We accept most major credit cards. ***Newborn circumcisions must be paid by cash or credit cards only (no checks).***
- Understand that if we are not contracted with your insurance company, payment in full will be expected at the time of service.
- Let our staff assist you with the verification of benefits for surgical procedures, but know that this verification does not necessarily guarantee claim payment and, therefore, we may look to you for payment of any eligible charges denied by your insurance company.
- Call us with any questions or concerns you might have.
Tampa (813) 874-7500
St. Petersburg (727) 456-1055

Thank you for helping us make your experience with Children's Urology Group the best possible!